



HERNANDO COUNTY - WORKING FOR YOU 24/7, 365

AIRPORT

Helicopter Drive - Extended **600** linear feet to allow for future hangar development along Taxiway A
Cost: **\$312,179** - Joint funded by State and local agencies

Taxiway A - Reconstruction of Taxiway A & associated connector taxiways, construction of new Taxiway A-5, electrical/drainage improvements
Cost: **\$5.4 million** - Joint funded by State and local agencies



BUILDING

- Issued **924** single family home permits
- Permitted **41** new commercial buildings
- Completed **58,193** inspections on commercial and residential construction
- Investigated **68** unsafe structures throughout the County
- Issued an average of **64** permits daily

FIRE RESCUE

Fire Rescue merged with Emergency Management to create **Hernando County Fire & Emergency Services**
New Emergency Apparatus:

- **2** Fire Engines - **2** Medic Unit Ambulances - **1** Ladder Truck
- **1** Emergency Water Tender Apparatus - **1** Air Light Truck 5

New Equipment to Increase Safety & Cancer Prevention Initiatives:

- Second set of bunker gear for all firefighters - **6** Airway Ventilators & Camera Assisted Airway Devices - Exhaust Capture Systems on Diesel-Powered Frontline Apparatus



HUMAN RESOURCES

- **630** External Applications Received
- **88** Internal Recruitments Conducted
- **103** External Recruitments Conducted

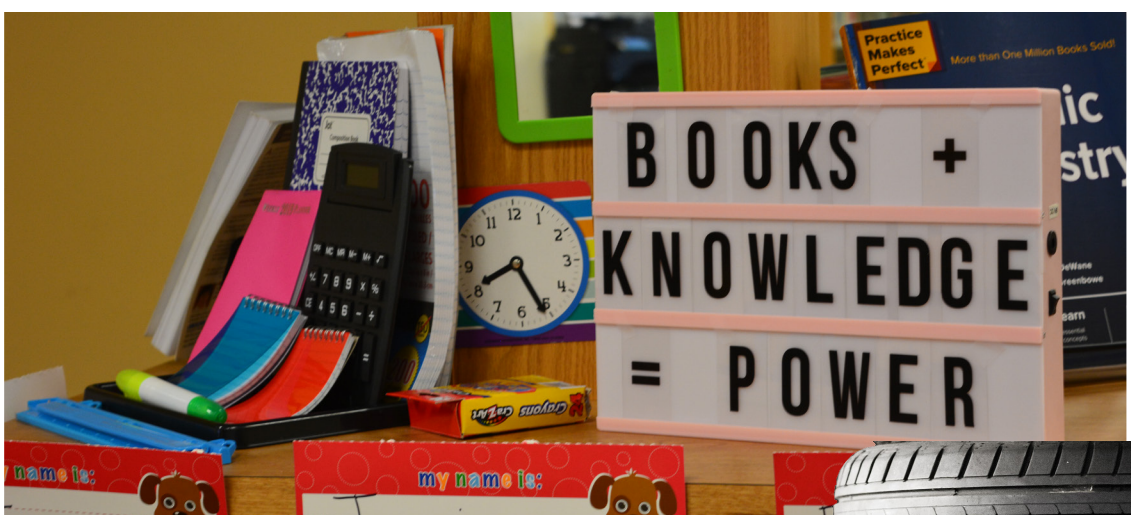
Employee Wellness Center

- **4,090** Employee/Dependent Visits
- **110** Flu Shots Administered
- **454** Personal Health Assessments
- Implemented Telehealth Visits



LIBRARY SERVICES

- Launched **5** new online databases
- Answered **39,041** reference questions
- Logged **36,655** public computer sessions
- Received **185,247** visits to library branches
- Circulated library materials over **438,500** times
- Implemented virtual programs for all ages via YouTube & Zoom
- Offered a total of **801** programs with overall attendance of **12,192**



MOSQUITO CONTROL

- **10,042** Breeding Site & Residential Inspections
- **3,739** Treatments Conducted
- **880** Acres Treated by Technicians
- **21,046** Acres Sprayed by Truck
- **908** Service Requests
- **25** Public Outreach Events



MANAGEMENT & BUDGET

- Prepared & Administered the County Budget in full accordance with FL Statutes
 - Coordinated Departments' FEMA collection & reporting
- Streamlined process for public assistance for COVID-19 & other disaster events
 - Coordinated **64** Budget Resolutions & **255** Budget Amendments



PLANNING, ZONING & CODE ENFORCEMENT

Applications Processed

- Rezoning/Master Plan: **53** - Special Exception Use Permit: **15**
- Fences: **1,889** - Conditional Use Permit: **3** - Sheds: **169**
- Subdivisions: **51** - Variances: **109** - Zoning Permits: **330**
- Flood Zone Inspections: **85**

Code Enforcement

- Vacant Property Registrations through Foreclosure Registry Program: **1,318**
- Processed **2,130** Active Cases & **1,409** Closed/Complied Cases

ECONOMIC DEVELOPMENT

Economic Development Technical Advisory Committee was established to provide input, feedback & assistance on Economic Development issues

Pandemic Response

- Hernando CARES Small Business Grant Program: Issued **\$1.8+** million in grant funds to nearly **900** small businesses
- Hernando WERC Program: Offers IT training for residents through a partnership with PHSC & Innovation Collective



EMERGENCY MANAGEMENT

COVID-19

- Enacted **7** Local State of Emergency Declarations
- Distributed Personal Protective Equipment to local hospitals, first responders & long-term care facilities including:
 - **1,400** Bouffant Caps - **23,857** Isolation Gowns
 - **119,727** Procedure Masks - **954** Face Shields - **840** Shoe Covers
 - **26,495 oz** of Hand Sanitizer - **70,322** Nitrile Gloves
 - **14,826** Cloth Masks - **417** Goggles - **22,439** N95 Masks



Completed Master Plan for Anderson Snow Park



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PARKS & RECREATION

Bayport Pier Completion - Estimated total cost: **\$918,320.58** with approximately **75%** of the total cost eligible for FEMA reimbursement

Anderson Snow Playground Replacement - Includes equipment to create a universally inclusive playground specifically designed for kids of all abilities

Linda Pedersen - Engineering being conducted to redesign/implement the boardwalk and swim platform

2020 Father/Daughter Dance - Over **1,100** attendees over **3** dances



HOUSING AUTHORITY

HOPE Program- Began a two-year pilot program to provide rental assistance to homeless school children and their families

SHIP - Provided **52** loans worth **\$895,883** for down payment assistance and housing rehabilitation

Section 8 Housing - Provided an average of **500** households with monthly rental assistance and opened the waiting list for first time in 6 years to receive **3,500+** applications. Of these, **500** were put on a waiting list through a lottery system

EXTENSION SERVICE

Virtual Events - Held **309** virtual events with **13,152** total attendees. Attendees spanned from all over FL, the U.S. & even Germany, Iceland & Canada

Florida Friendly Fishing Guide - **68** charter fishermen & **10** non-guides earned their certification

Marine Extension Programs - **1,693** volunteer hours logged

Drone Exam Prep Courses - Taught **3** classes with **100%** of participants passing their FAA Part 107 exam



Drone Exam Prep Course



ANIMAL SERVICES

Dogs

- **460** adoptions, **414** returned to owner
- **309** released to rescue organizations
- **1,150** through stray intake, confiscations & owner surrenders

Cats

- **305** adoptions, **38** returned to owner
- **459** released to rescue organizations
- **1,168** through stray intake, confiscations & owner surrenders



TOURIST DEVELOPMENT

Tourism Development Tax - TDT collection reached an all-time high of **\$1,093,166.37**

Hotel Occupancy Rates - Increased by **5%**

Bike Florida - Brought Spring Tour to Tom Varn Park with over **500** cyclists and volunteers from around the world. Estimated economic impact: **\$500,000+**

Google DMO Program - Performed full audit of destination on Google and redefined imagery for County parks, preserves and trails with 360-degree photos



Brookridge WWTf Decommission & Demo

UTILITIES

- Customer Service - Implemented a new call back system for incoming calls
- Redirected wastewater flows received by Brookridge WWTf to Glen WRF, allowing Brookridge WWTf to be decommissioned/demolished
- Fitch upgraded Water & Sewer Revenue Refunding Bonds to **AA+**
- Water Distribution crews completed **7,493** work orders and **12,062** line locate requests
- **74** educational classes were held, reaching more than **19,000** citizens

VETERAN SERVICES

- Contracted with TransHernando / Mid-Florida to provide local Veterans shuttle service to James A. Haley VAMC and back at no cost to the Veteran
- Converted over to VetPro software providing quicker decisions from the VA and a better tracking process for claims



SOLID WASTE & RECYCLING

Recycling - Approximately **5,308** tons of recyclable materials were collected curbside and at County drop off locations

Trash Pick Up - Staff have been working extensively with Republic Services to resolve missed garbage pick up issues. There has been a significant decrease in the number of incomplete routes from **222** over **63** days in **2019**, to **44** routes over **12** days in **2020**



HEALTH & HUMAN SERVICES

Community Development Block Grant Home Rehabilitation Program - **10** homes rehabilitated and **3** demolition and replacement homes (**\$646,810**)

Unfunded State Mandated Programs - Processed and determined eligibility for payment of 2,700 applications and requests totaling **\$520,116.18**

BayCare Behavioral HealthCare - Contributed **\$525,000** to BayCare Behavioral HealthCare for community mental health/substance abuse services

Service Requests - Performed over **6,855** service requests for assistance



TRANSIT

Safety Barriers - Installed safety barriers on all buses to help protect bus operators and riders

Vehicle Replacement Program - Purchased **3** heavy duty vehicles to be utilized on the fixed route

Service Additions - Implemented Saturday service and extended service hours Monday through Friday on fixed routes

Ridership - The total fixed route ridership was **134,710**. This is only a **3%** decrease due to COVID-19



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PUBLIC WORKS

Bayou Drive Restoration Project - This project involved repair of two miles of roadway shoulder and restoration of the adjacent coastal marshes

Service Requests - A total of **6,463** service requests from citizens were recieved and **7,366** work orders were completed

Sidewalks - Added sidewalks for the "Safe Walk to School Program" on Deltona Blvd., at Explorer K-8 and at J.D. Floyd Elementary School



FLEET

Gov Deals

Initiated a new auctioneering service allowing the timeframe to sell vehicles & other assets to drop to **5 weeks or less**

Work Orders

- Processed more than **4,018** work orders total
- Preventative Maintenance: **906** with **826** performed by Fleet
- Repair: **3,112** with **2,845** performed by Fleet

ENVIRONMENTALLY SENSITIVE LANDS

Successfully leveraged **\$65,855.50** in funding and services from the Florida Fish and Wildlife Conservation Commission and Florida Forest Service (FFS)

Peck Sink Preserve - Awarded a grant from the Department of Environmental Protection for funding to build the Peck Sink Trail and Overlook Platform at Peck Sink Preserve. Total project estimated cost is **\$206,200**

Chinsegut Hill - Implemented efforts to improve habitat and reduce invasive plant populations at Chinsegut Hill utilizing prescribed fire administered by FFS

